



STUDENT TECH GUIDE

IT SERVICE DESK

HELPIT@MEC.CUNY.EDU

1

Connect IT.

Your Login Identity

Username/SSID/Identity:
STDM\Firstname.Lastname
Password: Mec@YYMM
YY = 2 Digit Birth Year
MM = 2 Digit Birth Month

2



Wi-Fi Network Access

Open Wi-Fi > Click “Connect Automatically”
> Click Connet > Enter your UserName into
Username/SSID/Identity > Enter your
Password into Password (**See#1**)

3

Connect SafeConnect

When surfing the web
check for a  in the url
to know the site is safe.





4 Improve Connection

Keep the number of programs and web pages currently running to a minimum.

Secure IT.

← →  www.mec.cuny.edu  

Password

- Never share your password
- Use a password of at least eight characters
- Change your password often
- Don't use the same password on multiple sites
- Treat your password like your debit card

Network

- Configure your device to use the MEC Wi-Fi network, not MEC-Guest, while on campus

Phishing

- MEC IT will not ask for personal information via email. (e.g., Username & Password)
- Be sure of the authenticity of any email you receive, check if you recognize the sender's email, excessive typos, suspicious links or requests for personal info.

Antivirus

- Keep your antivirus software up to date
- Use regularly updated anti-virus solution
- McAfee is available to students for free in the CUNY Mall located on the CUNY portal site. (http://cunyportal.cuny.edu/cpr/authenticate_portal_login.jsp)

Fix IT.

IT SERVICE DESK

For account access issues (e.g., CUNYfirst,
BlackBoard, Email, Printing and Wi-Fi)

Go to Bedford room B2022

Email: HELPIT@MEC.CUNY.EDU

TEL. 718.270.6262

MEC.CUNY.EDU/HELPDESK



Repair

MEC IT does not
fix or repair personal
devices (e.g., tablets,
phones, laptops, etc.)

CUNYFirst

The IT Service
Desk can assist
with account
related issues

NOTES



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